

*Offered through Association of Bay Area Governments'  
Pooled Liability Assurance Network*

ABAG PLAN Invites You and Your Staff to:

# *Disaster Volunteers Risk Management Workshop*

***Click Link to Register Today!*** [www.abag.ca.gov/plan/training](http://www.abag.ca.gov/plan/training)

The Association of Bay Area Governments' Pooled Liability Assurance Network (PLAN) is pleased to host; Disaster Volunteers Risk Management Workshop.

## ABOUT THE COURSE:

Presented by: Margaret Melsh

Disaster Volunteer Risk Management Outline:

- 1- Welcome, Introductions & Agenda Review
- 2- Opening Exercise
- 3-Overview of Disaster Volunteers
  - Types of volunteers – spontaneous, affiliated
  - Who engages disaster volunteers?
  - What disaster volunteers do
- 3-Disaster Volunteer Management
  - Importance of good disaster volunteer management practices
  - Disaster volunteer manager's role
  - Identifying risks
  - Avoiding and mitigating risks
  - Insurance and DSW Volunteer coverage
  - Value of partnerships
- 5-Best Practices / Lessons Learned
  - City volunteer programs
  - Citizen Corps and others

## **COURSE DETAILS**

**Date:** November 9, 2009

**Time:** 9:00 am. - 12:00 p.m.

Address: MetroCenter Auditorium  
101 Eighth Street  
Oakland, CA 94607

**To register, go to:**

[www.abag.ca.gov/plan/training](http://www.abag.ca.gov/plan/training)

**FREE! to PLAN members,**  
nominal fee of \$50 for  
Non-Members

6-Volunteer Planning in Region  
RCPGP program  
Regional Volunteer Plan  
County and city plans

7-Next Steps

To register, go to:

<http://www.abag.ca.gov/plan/training.html>

or email Carol Johnson at [CarolJ@abag.ca.gov](mailto:CarolJ@abag.ca.gov)

## INTERESTED IN FUTURE COURSES

Go to <http://www.abag.ca.gov/plan/training.html> for  
information about other courses offered through  
ABAG PLAN.

